



Monthly Ridership and
Service Level Report
February, 2026

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: February, 2026

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	589,939	575,102	3%	3,501,585	3,338,030	5%
Total Revenue Hours	10,858.94	11,328.17	-4%	85,341.85	81,223.84	5%
Total Revenue Miles	108,387.40	111,949.00	-3%	852,215.56	820,209.00	4%
Total Driver Hours	12,073.25	12,478.25	-3%	94,816.83	90,512.55	5%
Passengers/RH	54.33	50.77	7%	41.03	41.10	0%
Passengers/RM	5.44	5.14	6%	4.11	4.07	1%
Passengers/DH	48.86	46.09	6%	36.93	36.88	0%
Full Service Weekdays	20	20	0	105	107	(2)
Full Service Weekends	8	8	0	43	46	(3)
Reduced Service Weekdays	0	0	0	55	53	2
Reduced Service Weekends	0	0	0	25	23	2
Intermediate Service	0	0	0	10	8	2
No Service Days	0	0	0	5	5	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: February, 2026

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	3,079	0.09%	3,121	-1%
BMR	11,981	2.04%	N/A	N/A	71,682	2.06%	N/A	N/A
CAS	97,182	16.55%	132,232	-27%	613,491	17.65%	635,058	-3%
CRB	5,478	0.93%	12,201	-55%	58,787	1.69%	67,668	-13%
CRC	13,637	2.32%	11,790	16%	79,465	2.29%	71,799	11%
EMS	N/A	N/A	0	N/A	N/A	N/A	64	N/A
HDG	18,224	3.10%	20,223	-10%	118,739	3.42%	122,844	-3%
HWA	14,765	2.51%	27,855	-47%	149,800	4.31%	163,623	-8%
HWB	14,655	2.50%	25,674	-43%	133,957	3.85%	159,140	-16%
HWC	56,103	9.56%	15,815	255%	209,106	6.02%	120,802	73%
HXP	35,198	6.00%	40,599	-13%	200,929	5.78%	180,651	11%
NMG	42,307	7.21%	31,354	35%	212,622	6.12%	191,506	11%
NMP	0	0.00%	5,926	-100%	40,846	1.18%	48,665	-16%
PHB	32,954	5.61%	33,333	-1%	178,379	5.13%	186,483	-4%
PHD	47,683	8.12%	36,428	31%	231,364	6.66%	229,597	1%
PRG	17,688	3.01%	38,208	-54%	178,800	5.14%	216,084	-17%
SMA	16,536	2.82%	12,828	29%	99,851	2.87%	72,966	37%
SME	7,330	1.25%	5,499	33%	49,165	1.41%	40,965	20%
SMS	16,741	2.85%	15,680	7%	109,145	3.14%	114,206	-4%
TCP	61,734	10.52%	19,675	214%	224,529	6.46%	138,795	62%
TCR	23,194	3.95%	38,108	-39%	196,577	5.66%	227,129	-13%
TTT	7,287	1.24%	6,720	8%	61,229	1.76%	61,575	-1%
UCB	45,094	7.68%	40,090	12%	242,680	6.98%	244,889	-1%
USD	0	0.00%	251	-100%	492	0.01%	1,498	-67%
ACC	1,317	0.22%	1,306	1%	10,774	0.31%	9,982	8%
Totals	587,088	100.00%	571,795	3%	3,475,488	100.00%	3,309,110	5%
Blacksburg MB Total	585,771	99.78%	570,489	2.68%	3,464,714	99.69%	3,299,128	5.02%
Blacksburg DR Total	1,317	0.22%	1,306	0.84%	10,774	0.31%	9,982	7.93%
Totals	587,088	100%	571,795	3%	3,475,488	100%	3,309,110	5%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: February, 2026

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,247	43.74%	963	29%	10,145	38.87%	9,555	6%
GLD/GRN	955	33.50%	1,075	-11%	10,064	38.56%	11,035	-9%
GAR	649	22.76%	848	-23%	5,888	22.56%	7,909	-26%
Totals	2,851	100%	2,886	-1%	26,097	100%	28,499	-8%
Christiansburg MB Total	2,202	77.24%	2,038	8.05%	20,209	77.44%	20,590	-1.85%
Christiansburg DR Total	649	22.76%	848	-23.47%	5,888	22.56%	7,909	-25.55%
Totals	2,851	100%	2,886	-1%	26,097	100%	28,499	-8%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: February, 2026

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	5.05	4.16	22%
BMR	31.30	N/A	N/A
CAS	121.07	104.85	15%
CRB	53.19	51.92	2%
CRC	20.34	17.89	14%
(EMS-FY25)	N/A	0.00	N/A
GLD	3.80	4.61	-17%
HDG	31.11	28.62	9%
HWA	70.56	63.71	11%
HWB	73.45	58.65	25%
HWC	81.01	47.72	70%
HXP	61.62	57.42	7%
NMG	59.07	60.30	-2%
NMP	0.00	31.75	-100%
PHB	76.96	71.92	7%
PHD	66.74	69.74	-4%
PRG	86.44	86.94	-1%
SMA	37.91	30.32	25%
SME	37.17	29.46	26%
SMS	37.66	34.12	10%
TCP	89.63	59.91	50%
TCR	111.51	86.99	28%
TTT	16.28	18.60	-12%
UCB	73.09	66.24	10%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: February, 2026

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	20,671	656.07	31.51	18,519	480.70	38.53	-18%
Monday	112,020	1,639.90	68.31	118,284	1,819.06	65.02	5%
Tuesday	115,183	1,666.43	69.12	99,727	1,798.70	55.44	25%
Wednesday	110,143	1,681.32	65.51	93,138	1,817.11	51.26	28%
Thursday	113,735	1,679.60	67.72	122,654	1,818.12	67.46	0%
Friday	90,345	1,742.35	51.85	96,655	1,828.53	52.86	-2%
Saturday	25,876	752.25	34.40	23,971	617.70	38.81	-11%
Total	587,973	9,817.92	59.89	572,948	10,179.92	56.28	6%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: February, 2026

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	20,671	6,876	3.01	18,519	5,076	3.65	-18%
Monday	112,020	16,355	6.85	118,284	17,806	6.64	3%
Tuesday	115,183	16,577	6.95	99,727	17,562	5.68	22%
Wednesday	110,143	16,719	6.59	93,138	17,787	5.24	26%
Thursday	113,735	16,726	6.80	122,654	17,800	6.89	-1%
Friday	90,345	17,343	5.21	96,655	17,960	5.38	-3%
Saturday	25,876	7,943	3.26	23,971	6,469	3.71	-12%
Total	587,973	98,539	5.97	572,948	100,460	5.70	5%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
 Demand Response Service
 Month: February, 2026

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	29	19.68	1.47	47	34.25	1.37	7%
Monday	219	130.30	1.68	260	159.37	1.63	3%
Tuesday	269	147.15	1.83	205	137.73	1.49	23%
Wednesday	243	134.93	1.80	213	149.12	1.43	26%
Thursday	258	143.78	1.79	257	158.23	1.62	10%
Friday	240	130.05	1.85	229	143.53	1.60	16%
Saturday	59	40.05	1.47	95	52.53	1.81	-19%
Total	1,317	745.95	1.77	1,306	834.76	1.56	13%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	112	50.42	2.22	174	58.60	2.97	-25%
Tuesday	125	54.80	2.28	122	51.45	2.37	-4%
Wednesday	130	54.13	2.40	151	56.15	2.69	-11%
Thursday	122	55.77	2.19	148	58.18	2.54	-14%
Friday	129	55.42	2.33	179	60.09	2.98	-22%
Saturday	31	24.53	1.26	74	29.02	2.55	-50%
Total	649	295.07	2.20	848	313.49	2.71	-19%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week
 Demand Response Service
 Month: February, 2026

<u>Access Current Month</u>	<u>Access Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	29	123	0.24	47	258	0.18	29%
Monday	219	1,138	0.19	260	1,490	0.17	10%
Tuesday	269	1,261	0.21	205	1,162	0.18	21%
Wednesday	243	1,171	0.21	213	1,253	0.17	22%
Thursday	258	1,191	0.22	257	1,351	0.19	14%
Friday	240	1,163	0.21	229	1,310	0.17	18%
Saturday	59	278	0.21	95	476	0.20	6%
Total	1,317	6,325	0.21	1,306	7,300	0.18	16%

<u>Go Anywhere Current Month</u>	<u>Go Anywhere Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	112	582	0.19	174	856	0.20	-5%
Tuesday	125	672	0.19	122	620	0.20	-5%
Wednesday	130	711	0.18	151	818	0.18	-1%
Thursday	122	669	0.18	148	760	0.19	-6%
Friday	129	696	0.19	179	841	0.21	-13%
Saturday	31	194	0.16	74	294	0.25	-37%
Total	649	3,523	0.18	848	4,189	0.20	-9%

*Please note: these numbers DO NOT include Fixed Route Service.

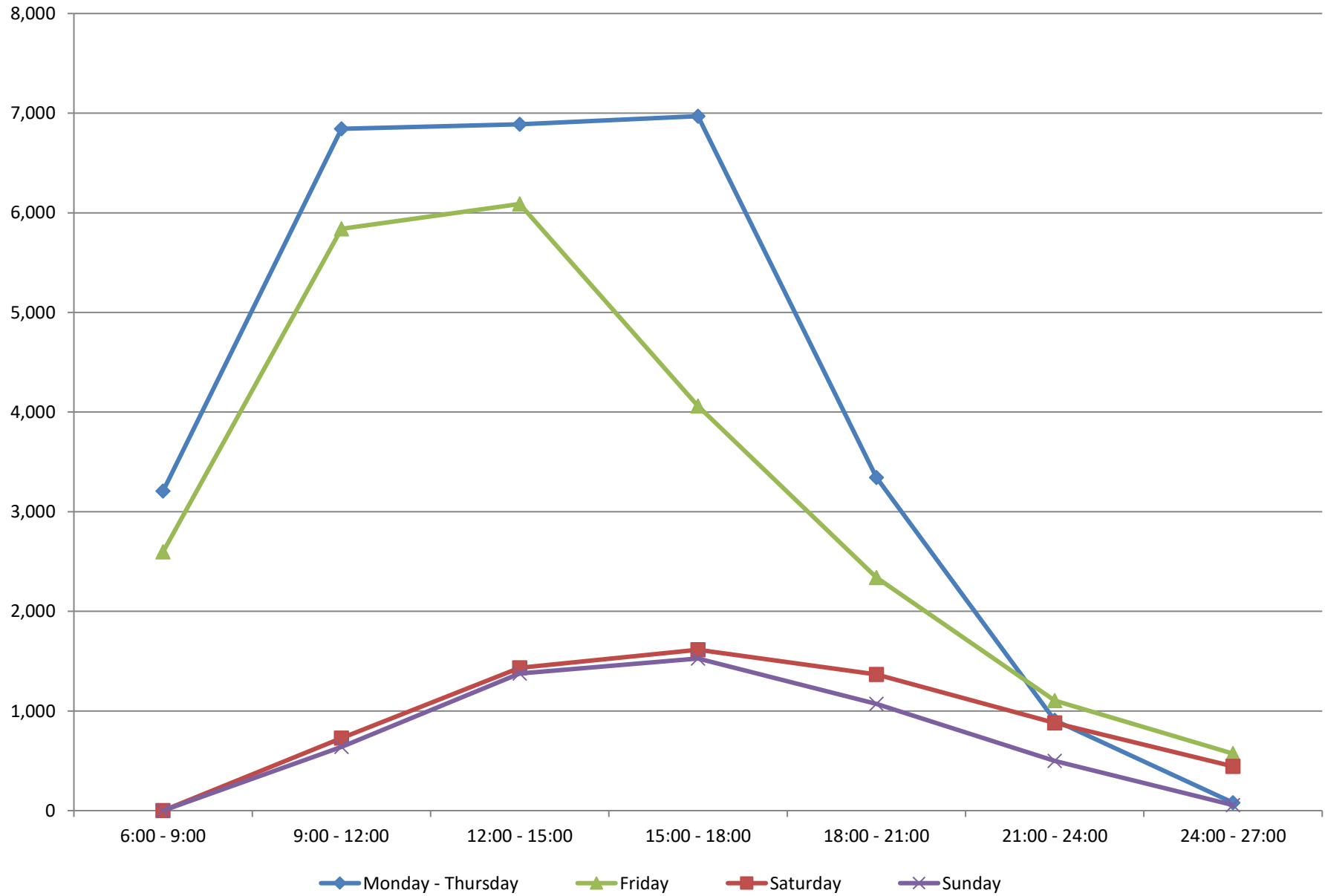
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: February, 2026

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	3,207.94	58.68	54.67
	9:00 - 12:00	6,841.81	94.99	72.03
	12:00 - 15:00	6,887.38	84.96	81.06
	15:00 - 18:00	6,969.63	81.88	85.12
	18:00 - 21:00	3,342.25	60.01	55.69
	21:00 - 24:00	906.50	30.18	30.04
	24:00 - 27:00	79.75	6.00	13.29
Friday	6:00 - 9:00	2,596.00	58.73	44.20
	9:00 - 12:00	5,838.00	95.94	60.85
	12:00 - 15:00	6,088.50	86.17	70.66
	15:00 - 18:00	4,061.00	82.93	48.97
	18:00 - 21:00	2,339.25	60.20	38.86
	21:00 - 24:00	1,105.00	29.93	36.92
	24:00 - 27:00	571.75	21.69	26.36
Saturday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	728.25	30.33	24.01
	12:00 - 15:00	1,434.25	39.00	36.78
	15:00 - 18:00	1,614.50	38.88	41.53
	18:00 - 21:00	1,365.75	32.86	41.57
	21:00 - 24:00	881.50	25.00	35.26
	24:00 - 27:00	444.75	22.00	20.22
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	639.50	28.52	22.42
	12:00 - 15:00	1,377.25	36.00	38.26
	15:00 - 18:00	1,526.75	36.00	42.41
	18:00 - 21:00	1,071.50	32.50	32.97
	21:00 - 24:00	498.50	25.00	19.94
	24:00 - 27:00	54.25	6.00	9.04

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

