



Monthly Ridership and
Service Level Report
April, 2026

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: April, 2026

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	566,232	614,308	-8%	4,533,888	4,431,739	2%
Total Revenue Hours	12,074.31	12,419.92	-3%	108,382.95	104,677.48	4%
Total Revenue Miles	121,478.20	122,808.00	-1%	1,085,662.36	1,053,674.00	3%
Total Driver Hours	13,452.25	13,614.25	-1%	120,480.33	116,262.30	4%
Passengers/RH	46.90	49.46	-5%	41.83	42.34	-1%
Passengers/RM	4.66	5.00	-7%	4.18	4.21	-1%
Passengers/DH	42.09	45.12	-7%	37.63	38.12	-1%
Full Service Weekdays	22	22	0	144	145	(1)
Full Service Weekends	8	8	0	57	61	(4)
Reduced Service Weekdays	0	0	0	60	58	2
Reduced Service Weekends	0	0	0	28	26	2
Intermediate Service	0	0	0	10	8	2
No Service Days	0	0	0	5	5	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: April, 2026

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	3,079	0.07%	3,121	-1%
BMR	13,070	2.32%	N/A	N/A	94,069	2.09%	N/A	N/A
CAS	84,286	14.98%	141,340	-40%	769,395	17.09%	884,450	-13%
CRB	9,354	1.66%	13,060	-28%	72,231	1.60%	90,402	-20%
CRC	13,374	2.38%	12,970	3%	104,405	2.32%	95,237	10%
EMS	N/A	N/A	0	N/A	N/A	N/A	64	N/A
HDG	17,261	3.07%	21,325	-19%	150,612	3.35%	160,791	-6%
HWA	14,810	2.63%	29,578	-50%	176,327	3.92%	214,508	-18%
HWB	14,094	2.50%	28,862	-51%	158,832	3.53%	209,165	-24%
HWC	54,415	9.67%	17,283	215%	310,977	6.91%	154,493	101%
HXP	34,248	6.09%	42,828	-20%	261,128	5.80%	255,818	2%
NMG	41,848	7.44%	32,531	29%	288,464	6.41%	248,977	16%
NMP	0	0.00%	7,301	-100%	40,846	0.91%	61,883	-34%
PHB	35,271	6.27%	32,749	8%	239,254	5.32%	244,999	-2%
PHD	42,880	7.62%	37,488	14%	310,777	6.90%	296,550	5%
PRG	18,554	3.30%	41,395	-55%	212,375	4.72%	288,966	-27%
SMA	15,820	2.81%	14,059	13%	129,591	2.88%	98,567	31%
SME	7,776	1.38%	7,194	8%	63,123	1.40%	54,288	16%
SMS	17,488	3.11%	17,276	1%	141,205	3.14%	145,336	-3%
TCP	57,531	10.22%	21,677	165%	332,494	7.39%	179,587	85%
TCR	21,676	3.85%	40,381	-46%	235,422	5.23%	298,060	-21%
TTT	7,681	1.36%	7,993	-4%	76,126	1.69%	76,712	-1%
UCB	39,878	7.09%	42,057	-5%	316,042	7.02%	319,736	-1%
USD	0	0.00%	0	0%	492	0.01%	1,556	-68%
ACC	1,446	0.26%	1,431	1%	13,611	0.30%	12,768	7%
Totals	562,761	100.00%	610,778	-8%	4,500,877	100.00%	4,396,034	2%
Blacksburg MB Total	561,315	99.74%	609,347	-7.88%	4,487,266	99.70%	4,383,266	2.37%
Blacksburg DR Total	1,446	0.26%	1,431	1.05%	13,611	0.30%	12,768	6.60%
Totals	562,761	100%	610,778	-8%	4,500,877	100%	4,396,034	2%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: April, 2026

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,516	43.68%	1,049	45%	13,187	39.95%	11,624	13%
GLD/GRN	1,146	33.02%	1,400	-18%	12,333	37.36%	13,623	-9%
GAR	809	23.31%	1,081	-25%	7,491	22.69%	10,037	-25%
Totals	3,471	100%	3,530	-2%	33,011	100%	35,284	-6%
Christiansburg MB Total	2,662	76.69%	2,449	8.70%	25,520	77.31%	25,247	1.08%
Christiansburg DR Total	809	23.31%	1,081	-25.16%	7,491	22.69%	10,037	-25.37%
Totals	3,471	100%	3,530	-2%	33,011	100%	35,284	-6%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: April, 2026

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	5.60	4.12	36%
BMR	24.59	N/A	N/A
CAS	96.45	98.70	-2%
CRB	48.34	50.62	-4%
CRC	18.36	18.08	2%
(EMS-FY25)	N/A	0.00	N/A
GLD	4.16	5.45	-24%
HDG	25.42	27.79	-9%
HWA	64.55	61.15	6%
HWB	65.17	59.65	9%
HWC	72.28	49.04	47%
HXP	51.73	55.77	-7%
NMG	53.90	56.92	-5%
NMP	0.00	37.23	-100%
PHB	71.92	64.27	12%
PHD	55.66	65.14	-15%
PRG	81.97	85.10	-4%
SMA	33.12	30.21	10%
SME	38.19	36.78	4%
SMS	35.92	34.17	5%
TCP	76.71	62.06	24%
TCR	94.74	83.38	14%
TTT	16.12	20.42	-21%
UCB	59.59	64.01	-7%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: April, 2026

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	18,494	654.33	28.26	18,110	498.20	36.35	-22%
Monday	95,462	1,710.02	55.83	102,900	1,818.70	56.58	-1%
Tuesday	100,856	1,722.93	58.54	140,853	2,272.43	61.98	-6%
Wednesday	119,957	2,150.54	55.78	132,101	2,275.25	58.06	-4%
Thursday	121,620	2,175.80	55.90	106,980	1,819.22	58.81	-5%
Friday	79,316	1,782.92	44.49	83,938	1,826.70	45.95	-3%
Saturday	28,272	772.17	36.61	26,914	651.87	41.29	-11%
Total	563,977	10,968.71	51.42	611,796	11,162.37	54.81	-6%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: April, 2026

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	18,494	6,872	2.69	18,110	5,221	3.47	-22%
Monday	95,462	17,101	5.58	102,900	17,633	5.84	-4%
Tuesday	100,856	17,142	5.88	140,853	22,215	6.34	-7%
Wednesday	119,957	21,498	5.58	132,101	22,281	5.93	-6%
Thursday	121,620	21,631	5.62	106,980	17,860	5.99	-6%
Friday	79,316	17,727	4.47	83,938	17,977	4.67	-4%
Saturday	28,272	8,117	3.48	26,914	6,693	4.02	-13%
Total	563,977	110,088	5.12	611,796	109,880	5.57	-8%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
 Demand Response Service
 Month: April, 2026

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	22	16.17	1.36	34	23.52	1.45	-6%
Monday	261	128.47	2.03	216	136.88	1.58	29%
Tuesday	252	138.83	1.82	347	196.65	1.76	3%
Wednesday	324	167.72	1.93	285	199.10	1.43	35%
Thursday	308	165.40	1.86	275	161.23	1.71	9%
Friday	222	122.78	1.81	198	133.68	1.48	22%
Saturday	57	38.62	1.48	76	47.97	1.58	-7%
Total	1,446	777.98	1.86	1,431	899.03	1.59	17%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	140	53.95	2.59	171	58.00	2.95	-12%
Tuesday	139	55.70	2.50	234	76.02	3.08	-19%
Wednesday	179	69.23	2.59	241	75.40	3.20	-19%
Thursday	173	68.93	2.51	190	61.69	3.08	-19%
Friday	142	54.43	2.61	185	59.67	3.10	-16%
Saturday	36	25.37	1.42	60	27.75	2.16	-34%
Total	809	327.62	2.47	1,081	358.52	3.02	-18%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week
 Demand Response Service
 Month: April, 2026

<u>Access Current Month</u>	<u>Access Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	22	108	0.20	34	157	0.22	-6%
Monday	261	1,257	0.21	216	1,239	0.17	19%
Tuesday	252	1,299	0.19	347	1,740	0.20	-3%
Wednesday	324	1,471	0.22	285	1,630	0.17	26%
Thursday	308	1,476	0.21	275	1,472	0.19	12%
Friday	222	1,152	0.19	198	1,151	0.17	12%
Saturday	57	297	0.19	76	412	0.18	4%
Total	1,446	7,060	0.20	1,431	7,801	0.18	12%

<u>Go Anywhere Current Month</u>	<u>Go Anywhere Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	140	716	0.20	171	849	0.20	-3%
Tuesday	139	765	0.18	234	1,085	0.22	-16%
Wednesday	179	951	0.19	241	1,137	0.21	-11%
Thursday	173	888	0.19	190	851	0.22	-13%
Friday	142	796	0.18	185	877	0.21	-15%
Saturday	36	212	0.17	60	328	0.18	-7%
Total	809	4,330	0.19	1,081	5,127	0.21	-11%

*Please note: these numbers DO NOT include Fixed Route Service.

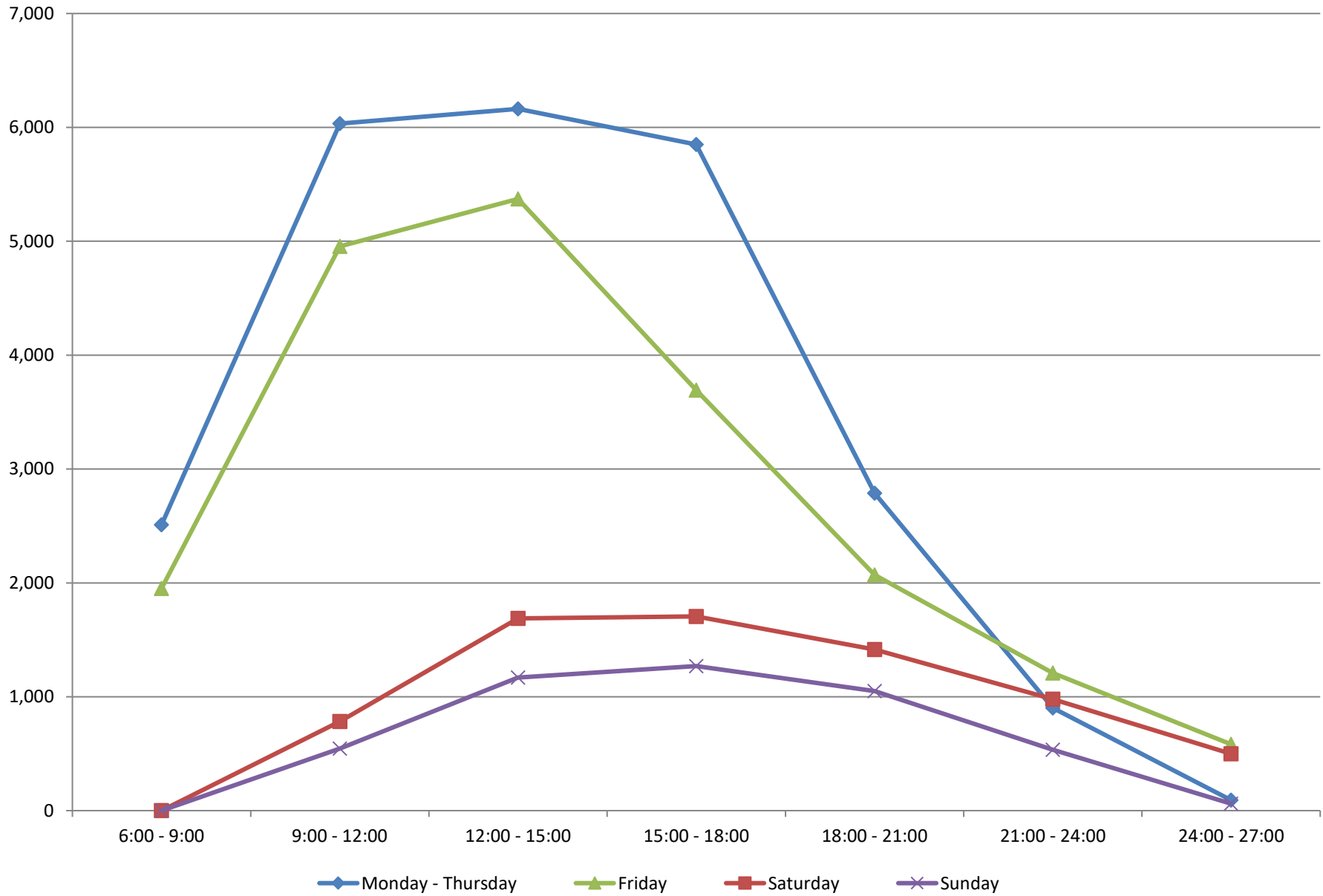
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: April, 2026

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	2,511.06	58.75	42.74
	9:00 - 12:00	6,032.72	96.77	62.34
	12:00 - 15:00	6,162.61	90.67	67.97
	15:00 - 18:00	5,848.89	88.51	66.08
	18:00 - 21:00	2,787.28	60.22	46.28
	21:00 - 24:00	901.67	30.15	29.91
	24:00 - 27:00	92.28	6.00	15.38
Friday	6:00 - 9:00	1,950.25	58.16	33.53
	9:00 - 12:00	4,954.50	96.29	51.45
	12:00 - 15:00	5,371.75	90.54	59.33
	15:00 - 18:00	3,693.25	88.82	41.58
	18:00 - 21:00	2,069.00	59.97	34.50
	21:00 - 24:00	1,207.75	30.08	40.16
	24:00 - 27:00	582.50	21.88	26.63
Saturday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	782.50	29.94	26.14
	12:00 - 15:00	1,688.00	41.06	41.11
	15:00 - 18:00	1,705.50	41.06	41.53
	18:00 - 21:00	1,414.50	33.98	41.62
	21:00 - 24:00	978.25	25.00	39.13
	24:00 - 27:00	499.25	22.00	22.69
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	545.25	28.31	19.26
	12:00 - 15:00	1,168.50	35.92	32.53
	15:00 - 18:00	1,269.50	35.86	35.41
	18:00 - 21:00	1,050.25	32.50	32.32
	21:00 - 24:00	534.00	25.00	21.36
	24:00 - 27:00	60.25	6.00	10.04

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

